

July 2, 2001

Michael J. McCleskey
2341 Windemere Court
Marietta, GA 30062

Mr. Harvey Goodman
Mr. Karl Denison
Mr. Barry Flax
Goodman-Gable-Gould/Adjusters International
100 Hannover Park Road, Suite 120
Atlanta, GA 30305

Dear Sirs:

I am writing to thank you for obtaining a much more beneficial loss settlement for me. You were great and the results far exceeded my expectations. I did not know it was possible to get the Insurer to come across with funds as you managed to obtain but with your expertise it happened and it is a true win/win proposal.

Jon Hardin and Phil Davidson did a great job. I thank you both very much.

I hope to never experience another loss, but if I do you may be sure that I intend to call Jon and Phil at Goodman-Gable-Gould/Adjusters International even before I call my Insurer. I will advise all my friends to do the same, should they have an insurance claim. There is no substitute for the knowledge and expertise that Jon and Phil and Goodman-Gable-Gould/Adjusters International can bring to your aid in the event of casualty loss.

Sincerely,

A handwritten signature in black ink that reads "Michael McCleskey". The signature is written in a cursive, flowing style.

Michael McCleskey