

*Macon's Restaurant Furniture and Repair Inc.*

**POB 1028**

**35 Monroe Street**

**Thomasville, NC 27361-1028**

**336) 476-4008 phone**

**336) 476-4013 fax**

August 30, 2002

Adjusters Intl  
Ste 215  
5821 Fairview Road  
Charlotte, NC 28209

Dear President or To Whom It May Concern:

RE: FIRE

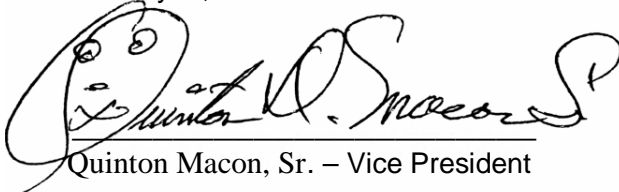
In many cases we get caught up in our work and do not take the time to acknowledge what really goes on behind the scenes. That is when you need to call on professionals to work with you.

I can truly say that especially Mr. Tim Pegelow and the whole staff at Adjusters International did a remarkable job for our corporation. We had to concentrate on getting back in business fast. Our two companies were in the same building. All of one business was lost and the other was 80% lost. I can truly say that our insurance company was not a friend to us at a time like this. We are like babes in the woods, lost and do not know a lot on collecting against an insurance loss. I certainly feel that Adjusters International with their professional knowledge saved our corporation and collected 10 times more that we could have.

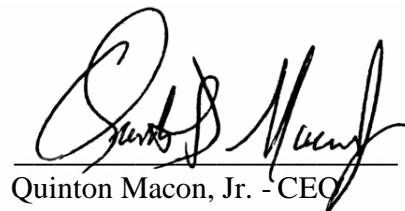
We were able to rent 2 buildings, buy new equipment to replace what we lost in the fire and keep all our employees working almost around the clock without many days lost. We were able to do what most people could not. We were able to get one company back in production in 1 week and the other company back in production in 2 weeks.

I would like to take this time to truly express our heartfelt thanks to Adjusters International and especially "Tim Pegelow" who is truly an asset and professional. I wish I had more employees like Tim. I am proud of him.

Thank you,



Quinton Macon, Sr. – Vice President



Quinton Macon, Jr. - CEO