



OFFICE OF
THE LT. GOVERNOR
STATE HOUSE
ANNAPOLIS, MARYLAND 21401

KATHLEEN KENNEDY TOWNSEND
LT. GOVERNOR

July 12, 2001

Harvey M. Goodman, SPPA
President
Goodman-Gable-Gould/Adjusters International
Professional Loss Consultants
133 Rollins Avenue
Suite One
Rockville MD 20852-4004

Dear Mr. Goodman:

Thank you for your kind and thoughtful letter and the copies of the articles about your company. It is good to hear from you and to learn more about the activities and accomplishments of your firm. You and your team are doing an outstanding job in service to your clients and our communities.

Your support and encouragement and confidence in my leadership and enthusiasm for the future are truly appreciated. I look forward to continuing our work together and hope to see you again some time soon. You have my best wishes for continued growth, and success in all you do.

With warm wishes,

A handwritten signature in black ink that reads "Kathleen".

Kathleen Kennedy Townsend
Lt. Governor

*all best to
you.*

KKT:ejh