



Global Building Company

Engineering & Construction Firm

January 22, 2002

Dr. Ronald L. Epps
Superintendent of Richland District One
1616 Richland Street
Columbia, SC 29201

Dear Mr. Epps,

We retained Goodman-Gable-Gould/Adjusters International to represent our interests after a May 2001 fire destroyed a nearly completed Best Western Motel my company was building in Fort Mill, South Carolina.

Our insurance carrier hired T.M. Mayfield & Company to represent its interests in the adjustment process. Mr. Bob Rolison was assigned to adjust the loss.

At all times during the claim process, Goodman-Gable-Gould/Adjusters International and Jim Twaddell conducted themselves in a professional manner. The claim they prepared was detailed, comprehensive, and included numerous items that Mr. Rolison and the carrier overlooked or claimed were not covered. Mr. Twaddell was successful in convincing the carrier that the majority of these items were in fact covered costs under our builders risk policy.

There is no doubt in our minds that our insurance settlement would have been significantly less if we had not retained Adjusters International.

Very Truly Yours,

GLOBAL BUILDING COMPANY

A handwritten signature in black ink that reads "Nish Patel".

Nish Patel
Vice President

Cc: Joe Fraley