



Strategic Staffing, Inc.

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March 23, 1998

Mr. Harvey Goodman
Goodman-Gable-Gould Company/Adjusters International
133 Rollins Avenue - Suite One
Rockville, Md. 20852-4004

Dear Harvey:

This note is to thank you and your staff for their professional support during a time of loss, confusion and doubt right after our apartment fire. My home office to this business was located there and the computer and records were also heavily damaged.

When I returned from an overseas trip to find the destruction, I immediately was surrounded by an army of individuals with different agendas. If it had not been for your experience in this field, good advice and intervention--in addition to the emotional trauma, I would have been out of a lot more cash!

Nothing will ever replace the unfortunate loss, but at least we can (after the nice insurance check has arrived) look forward to having a monetary cushion to help us defray the replacement cost of the destroyed items.

In closing, please also thank Jim Wilson and Ms. Jacobs for their patience and support with the inventory and the claim.

Sincerely yours,

Alicia Vicentini
President

Quality Personnel Services

Temporary/Permanent Staff • Clerical • Technical • Professional • Multilingual

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