



**Sonderen Packaging**  
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July 20, 1999

Mr. Drew Lucurell  
Adjusters International  
305 E. Pine Street  
Seattle, WA 98122

Dear Drew,

I want to thank you for the work that you and Jim Donovan did for us.

Your company relieved me of having to spend my time learning about claims and dealing with the insurance company. I needed to spend my time on rebuilding my business.

You also got all the insurance dollars available and I am certain we would not have been able to do so on our own.

Please have any potential customers call and I will certainly give you my highest recommendation. Thanks again.

Sincerely,

Mark A. Sonderen  
President of Sonderen Packaging