

**AAA**  
**Liquidating & Auction Services**  
*Auctioneers - Jobbers - Wholesalers*

May 23, 1990

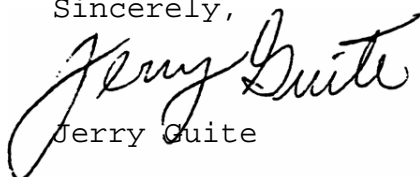
To Whom It May Concern:

I employed Adjusters International shortly after my company experienced a major loss from water in late 1986.

Although Framers denied coverage, resulting in a claim process that was drawn out over three years before settlement, Bob and Drew Lucurell stuck with me all the way. I greatly appreciated their moral support and follow-through that ultimately resulted in successful settlement of my claim to 90% of the claim.

I am pleased to recommend Adjusters International as an advocate for the insured. Bob has got to be the best in the West - he is super on detail, is not easily intimidated, can get to facts, and most of all is the bonafide expert in his field.

Sincerely,

  
Jerry Quite

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