

*Reality House, Inc.*

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DENNIS J. WINFREY, EXECUTIVE DIRECTOR

P.O. Box 1507

COLUMBIA, MISSOURI 65205

(314) 449-8117 FAX (314) 874-1225

July 21, 1995

Willmar Koehler  
Adjusters International  
1044 Osage Avenue  
Kansas City, KS 66105

Dear Bill:

Just a note to let you know that the work you did for Reality House has been sincerely appreciated. After a traumatic incident, such as ours, it is nice to be able to turn the tedious negotiations over to a professional.

Although it was a long process, the end result was favorable. Thank you for your representation, and your promptness in always trying to answer my questions.

Sincerely,

*Michelle B. Thompson*

Michelle B. Thompson  
Business Manager