



Radisson Normandie Hotel

Call Box 50059
San Juan, Puerto Rico 00902
Telephone (809) 729-2929

February 9, 1990

Mr. Martin B. Smith
Adjusters International
603 Park Lane Building
Santiago Iglesias Street
Condado, San Juan, P. R. 00907

Dear Martin:

We would like you to know how pleased we were with the settlements for the property damage and business interruption that you obtained for us in relation to our losses due to Hurricane Hugo.

Your San Juan and Texas offices worked smoothly producing our claim and then coordinating with our broker in settling it.

We were particularly impressed with your estimator from your Houston office who liaised so well with the damage repair expert that our Insurer sent from New Jersey. I shall always remember him and the expert, down on their hand and knees, crawling across, and feeling and sniffing at every foot of hall carpeting we had on all seven of our floors while evaluating the water damages.

That effort, and your advice and effort on our behalf enabled us to settle our claims most satisfactorily.

Thank you,

Yours truly,

A handwritten signature in black ink, appearing to read 'Julio Breban', written over a large, stylized flourish.

Mr. Julio Breban
Comptroller

cc: Mr. Jag Mehta
Mr. Mickey Tirado