Awesome Graphics, Inc P.O. Box 1707 221¹/₂ Woodstock Ave. Rutland, VT 05701

February 24, 2000

Adjusters International P.O. Box 181 Killington, Vermont 05751-0181

To Whom It May Concern:

Enclosed please find a check for the final settlement of our insurance claim. On behalf of all of us here at Awesome Graphics, I would like to express our sincere thanks for all the hard work that you have done for us. During a time in which there is much stress caused by a loss such as ours, you helped us by doing such a fine job in dealing with our insurance claims and giving us good advice and encouragement.

Thanks again for all your help!

Sincerely, in

Tom Santopolo Awesome Graphics, Inc