

San Juan Resorts Limited Partnership
455 S. Camino Del Rio
Durango, CO 81303

3rd December 2019

Michael Stoycheff
Adjusters International Matrix Business Consulting
340 E. 1st Avenue, Suite 300 | Broomfield, Colorado 80020

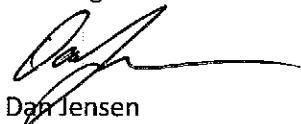
Dear Mr. Stoycheff:

I wanted to take a moment to say a sincere thanks to you and Adjusters International for the excellent services performed on behalf of San Juan Resorts Limited Partnership and its' 416-fire claim.

As you recall, the appointed insurance adjuster unilaterally had closed the claim without ever speaking to myself, any company representatives or even visiting the hotel. You immediately got the adjusters to re-open the claim and began fighting to make us whole again. I believe it was your constant professional attitude, incredible perseverance and the hiring of the expert witness that resulted in such a positive settlement over a year later. I know it was a hard-fought battle which you fully took upon yourself. I truly appreciate all your hard work and the successful outcome you achieved on our behalf.

Without your help we would have been devastated by the totality of the cleanup costs and the significant income losses incurred. You really did a fantastic job. Should we ever need help with claims again I certainly know who to call.

Kind regards



Dan Jensen

Manager of the General Partner