

July 8, 2008

Louis Walling
14643 Deer Drive
Fontana CA 92336

To: Joshua Scott
The Greenspan Co. / Adjusters International
428 South Gilbert Road, Suite 106-3
Gilbert AZ 85296

RE: Fire loss @ 178 W Harrison Street, Chandler AZ 85224

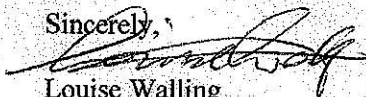
Dear Mr. Scott;

At the time of my family's loss I was hesitant to hire your company as I had never heard of your type of service. After meeting and speaking with Sean Kaider and Brian Molineaux my eyes were open to the process of dealing with the insurance company. I carefully reviewed my situation and felt this was a matter than needed your expertise. As an out of state property owner it was very important to me that I could trust and count on you to make sure my claim was settled as quickly as possible and with great results. My decision to hire you was one of the best I have ever made.

Before hiring you I was lost in the process and was given very little direction and guidance from my insurance company. Despite my best efforts to work with the insurance company they acted reluctant and delayed my settlement at every turn. Upon hiring you and your team, I was confident that your professionalism and concerns met my every need. At every turn you advised me of the process and kept working diligently on my behalf to get a great settlement.

Upon receiving the settlement I was pleasantly surprised at the amount which exceeded my highest expectations. Thanks to your efforts and time spent on my claim, my rental home is now back in business and ready to start making a profit. I appreciate everything you and your company have done to help my family through this trying time. My only regret in the entire process is that I did not hire you sooner. If any of my friends ever have a loss I will definitely recommend they call you right away. Also, if you ever need a reference please feel free to call me.

Sincerely,



Louise Walling

Owner: Walling Enterprises Inc.