

E. A. BARRON
STATE LICENSED ARCHITECT
PHONE #415-323-1819
P. O. BOX 4117
MENLO PARK, CA 94025



August 21, 1997

The Greenspan Co.
400 Oyster Point Boulevard, suite 519
South San Francisco, CA 94080 - 1921

Reference: 4031 San Ysidro Way San Jose, CA 95111
Fire Damage

This letter is to Acknowledge that Greenspan Co. has performed with professional care, in a circumstance that all the expertise was required, at the time I need to solve my claim with the Insurance Company. This experts did a wonderful job, I can not name all of them but to say that as a group they manage to obtain the quantity, quality of documents that make possible to recover my loss.

A special attention to my claim was given by Mr. David Verbits who manage this claim extremely well, I owe him my appreciation.

If any questions or reference is needed, please call.

Sincerely

A handwritten signature in cursive script, appearing to read 'Ernesto Barron', with a long horizontal flourish extending to the right.

Ernesto Barron