

Yvonne S. Moirano  
Dee's Flower Shoppe  
9546 Bullion Way  
Orangevale, Ca. 95662  
October 17, 1994

Anne Marie Lukas  
THE GREENSPAN COMPANY  
400 Oyster Point Blvd.  
So. San Francisco, Ca.

Re: Fire  
Total Destruction of:  
Dee's Flower Shoppe

Dear Anne Marie:

The depth of my appreciation is difficult to express in the written word but I shall endeavor to put forth the effort hoping you will read each word as capitalized and each sentence with an exclamation point.

As you probably recall, I was totally intimidated by the insurance company. I was not able to get any pertinent information from them as to how to proceed with anything. I did not know if there was sufficient funds to rebuild - how to go about taking an inventory of the losses - how to recap my monthly income.


Then, along came THE GREENSPAN COMPANY with my saviors by the name of ANNE MARIE LUKAS and FRANK CANDIDO who proceeded to "show me the way".

Thank you Anne Marie!

Thank you Frank!

I shall be forever indebted to you both.

Most Sincerely,

  
Yvonne S. Moirano