



October 2, 2001

Arnie Abramson
The Greenspan co
16542 Ventura Bl, Ste# 200
Encino, CA 91436-2092

Dear Arnie,

I want to express our gratitude in the way you handled our claim. We were quite satisfied in the professional and expeditious way in which you represented us. Our settlement was more than twice the amount the insurance company proposed to us before you represented us.

We will be more than happy to refer you to friends and associates.

If we could be of any service to you, please do not hesitate to call.

Sincerely,



Stephen Perry
Owner

CREOLE CAFE
&
BAR

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