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ROSEN MUSIC STUDIO
3488 w 8TH ST
LOS ANGELES CA 90005
TEL 213 387 0469
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ROSEN MUSIC STUDIO

NOVEMBER 25, 2003

ARNIE ABRAMSON, SPPA
THE GREENSPAN COMPANY
16542 VENTURA BLVD #200
ENCINO, CA 91436

Dear Arnie:

My family and I would like to thank you, Suzy Kim and The Greenspan Company for coming to our rescue. In February of 2003, a huge fire devastated our business, Rosen Music Studio. We were overwhelmed by what had just happened and had no idea how to present our claim to our insurance company. We were approached by Suzy Kim and right away we knew we needed professional help. Arnie, you were assigned to be our representative.

Now that our claim has been settled, we just wanted you to know how happy and pleased we are with the tremendous success of our claim settlement. You were able to recover enough money from the insurance company to rebuild our club and make it better than it was before the fire. After paying our fees, we still had money left over.

We hope we never have another problem like this one, but would hire you back again if we ever do. Please use our experience to secure new business in the future. Best wishes.

John Kim, Vice President & Te Rim, President

Thanks again Arnie



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