

February 18, 2010

El Tapatio Restaurant and Cantina
40 Golf Club Road
Pleasant Hill, Ca 94523

The Greenspan Co. / Adjusters International
400 Oyster Point Blvd, Ste 519
South San Francisco, Ca 94080

Attn: Gordon Scott

Re: Fire Loss

Mr. Scott:



On April 15th of 2009 our family run business had a fire that destroyed the entire restaurant. After a few days we contacted The Greenspan Co. to represent us in our fire loss claim against Traveler's Insurance which was our carrier. At this time Traveler's had not decided whether they would pay the claim because of some missing information on our application.

I met Paul Migdal for the first time about four days after the fire. Paul was the lead negotiator who contacted Tony Calub from Traveler's and became our spokesmen for all insurance matters with our insurance carrier. In the next few days I met Chris Glenister who became our lead forensic accountant and dealt with all the financials and inventory.

I just wanted to thank Paul and Chris along with their team who throughout this most difficult time for our family helped us to achieve our goal of staying at the same location and being able to re-open in a timely manner.

With the help of Paul and Chris we were able to collect \$660,000.00 of business and property losses. I can truly say that without the help of your staff we would not be in business today.

Gentlemen, thank you for all your time, effort and professionalism you expressed as well as all the kind words and encouragement you provided throughout the time we worked together.

Kind Regards,

Ramon Velasco