

ROUND TABLE PIZZA

1175 Lincoln Avenue
San Jose, CA 95125
Tel: (408) 295-4644
Fax: (408) 295-7823

ROYAL KNIGHTS, INC.

Family Owned & Operated

CAFE COBBLESTONE

475 N. Lake Blvd.
P.O. Box 8336
Tahoe City, CA 96145
Tel: (530) 583-2111
Fax: (530) 583-1816

November 7, 2004

To whom it may concern:

I am speaking on behalf of our entire family when we say Thank You to Bill Greenspan and Greenspan Co./Adjusters International. In October 2002, our family owned and operated a business that was destroyed in a fire. When we began dealing with the day to day details of establishing a claim we realized that we were not speaking the same language as our Insurance Company and through a business recommendation, hired Greenspan to handle our claim.

During the course of 2 years we trusted Greenspan Co. to oversee and communicate with our Insurance Company, and even though life was not normal, having an individual to trouble shoot and document all conversations allowed us to concentrate on the rest of our commitments outside of our Insurance Claim.

We feel, had we not hired Greenspan Co. /Adjusters International to handle our claim, the outcome would have been far less favorable. The average person would have become discouraged and Bill Greenspan persevered on our behalf to complete the task with positive results. We settled with our Insurance Company twenty five months after the destruction of our business and have since moved on in our business endeavors and we are very appreciative of what Greenspan Co./Adjusters International accomplished.

If you require further information, please feel free to contact me at 408-265-5128.

Sincerely,



Sandra I. Burkitt
Chief Financial Officer