

February 17, 2003

THE GREENSPAN CO./ ADJUSTERS INTERNATIONAL
8950 Cal Center Drive, Suite 255
Sacramento, CA 95826-3259

To whom it may concern,

I am writing this letter in regards to one of your employees, Mr. David R. Solomon (inventory specialist).

On December 29th 2002, I had a fire which destroyed my home as well as our belongings, as you can imagine it was devastating to me and my children.

Mr. Solomon's professional expertise in handling the inventory process of my contents resulted in a incredibly fast completion, which in turn is allowing me to move on to the next step of restoring my home.

I would highly recommend The Greenspan Co./Adjusters International to anyone who may have a tragic experience as I had, and also express my sincere gratitude to Mr. David R. Solomon.

Sincerely,

A handwritten signature in cursive script, appearing to read "Robert J. Hill". The signature is written in black ink and is positioned below the word "Sincerely,".