Fred Rubin 19333 Starlight Drive Tarzana, CA 91356 April 27, 1983

Sidney Greenspan and Company 3440 Wilshire Blvd., Suite #801 Los Angeles, CA 90010

Dear Mr. Greenspan:

Thank you. Thank you for Jerry Fleischman, whose relaxed manner convinced me that I needed a Public Adjustor. Thank you for Gordon Scott, who provided Jerry with assistance when I needed a little extra encouragement. Thank you for Bill Rake, who assisted throughout the claim settlement. Thank you for your secretarial staff, which courteously took my messages. Mostly, thank you for Darryl Mirsky, whose thoroughness provided me with the confidence that my claim was being handled by a very professional organization.

Sincerely yours,

Fred Rubin

SIDNEY GREENSPAN AND COMPANY
MAY 3 1983 REED