



The Ramos Family

Greenspan Company /Adjusters International
ATTN: KC Cullum
400 Oyster Point Blvd., Suite 519
S. San Francisco, CA 94080

July 12 ,2010

Dear Mr. Cullum,

When we first met you following the fire that nearly destroyed our house, we told you how concerned we were that the Insurance Company was threatening not to cover our loss. You told us that your team of experts could not only make sure that we got the coverage that we deserved, but also that you could get us a great settlement.

Hiring Greenspan Company was one of the best decisions we ever made. Tony Astone and his team quickly came to the rescue. In a matter of a few weeks he was able to get our insurance company to commit to covering our loss. Tony and his team worked with the insurance company to get us an excellent settlement on our house and on our personal property. I know for a fact that without Greenspan's involvement that our settlement would have only been a fraction of what is actually was, if anything at all.

My home is now repaired and it is absolutely beautiful. After the fire we were so worried about losing everything we had worked so hard for. Looking back, I now realize that we had nothing to worry about as soon as we hired Greenspan. We cannot thank you enough. Our tears of sorrow are now tears of joy. If we *ever* have another insurance claim or if we know anyone else that does, we will get in touch with Greenspan ***immediately***.

With our hearts full of gratitude, we thank you so much.

Grace Ramos