

# CMG

*Crenshaw Medical Group, L.P.*

P.O.Box 491464 , Los Angeles , Ca 90049 , Phone : 323-291 0099 , Fax : 323-291 0033

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Date : June 24, 2003

The Greenspan Co.  
16542 Ventura Boulevard , Suite 200  
Encino , Ca 91436

Attention Mr. Arnie Abramson

Dear Arnie ,

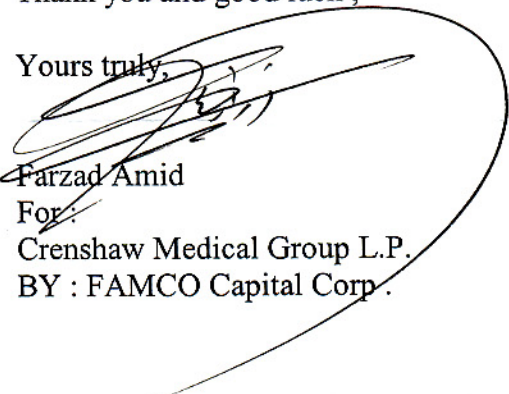
I would like to express my total satisfaction in your expert handling of our loss here at the Crenshaw Medical Arts Center .

Your attentive and prompt response to each and every call is much appreciated . It was most impressive to witness your handling the insurance company and things that we could not see or handle by ourselves .

We are real happy and glad to have referred our water damage loss to Greenspan and further to have had you as our adjustor for handling it so fast and efficient in the shortest possible time .

Thank you and good luck ,

Yours truly,



Farzad Amid

For :

Crenshaw Medical Group L.P.  
BY : FAMCO Capital Corp .