

R.J. DYER REAL PROPERTY INVESTMENTS, INC.

RJD

Robert J. Dyer, President
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Commercial, Industrial
& Investment Properties
Syndications
Sales - Lease Backs
Property Management

August 19, 1985

Mr. Sidney Greenspan
THE GREENSPAN COMPANY
400 Oyster Point Blvd.
So. San Francisco, CA 94080

RE: WESTWOOD PLAZA FIRE
LOSS STATEMENT

Dear Mr. Greenspan:

The Westwood Plaza damaged 3000 square feet of commercial space has been fully repaired and back into operation as of August 1, 1985. While this repair work was in process for the last six month, I can say that Randy Goodman did an exceptionally good job in his support of our efforts to adjust our claim with United Pacific Reliance Insurance Company.

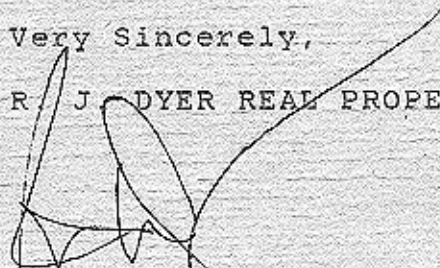
Randy was always very responsive to resolving the various problem areas during our damage estimation and repair periods. I can honestly say that I was very satisfied and thankful that we chose Greenspan to act on our behalf as adjusters for our insured damage claim. I am sure that we benefited from Randy's professional experience and guidance during the last six months.

I certainly recommend THE GREENSPAN COMPANY to any working professional requiring insurance claim adjustment. Time is money and Randy saved me time and money well worth the Greenspan's service costs.

You may use me as a reference in the future.

Very Sincerely,

R. J. DYER REAL PROPERTY INVESTMENTS, INC.


Robert Dyer
President