



May 20, 2013

The Greenspan Co./Adjusters International
6380 E. Thomas Rd., Suite 324
Phoenix, AZ 85251

Attention: Josh Scott:

Re: FPFZ Properties Insurance Claim

Dear Josh,

I very much appreciate the effort and professionalism demonstrated by yourself, Greg Clifford and all the staff at The Greenspan Co./International Adjusters. You provided a great service by analyzing, assembling and presenting our claim and obtaining a settlement that exceeded our expectations. We look back now at all the time we spent trying to negotiate with no success and wish we had only know about your services sooner. With your help we were able to settle the claim for 350% more than the insurance company was initially offering. We only wish we would have hired you right away as we could have avoided nearly a year of work and frustration!

I would recommend your services to anyone who suffers a loss without hesitation to assure they receive a fair and equitable settlement from the Insurance Company as you did for us. If you ever need a reference please feel free to put me on the list.

Thank you.

Best,



A handwritten signature in black ink, appearing to read 'Michael A. Scott', written over a large, stylized oval flourish.

Michael A. Scott
Owner