



Easton Pacific Construction Company  
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February 14, 2012

The Greenspan Co./Adjusters International  
3090 Independence Dr., Suite 519  
Livermore, CA 94551

Let me take this opportunity to thank you and your staff for all of your efforts in the successful handling and resolution of our claim. Without your expertise and tenacity, we would have never settled this claim. Dealing with an insurance company is no easy task! Your ability to refute the insurance company's attempt at reducing our claim was instrumental in maximizing our recovery.

Only after retaining The Greenspan Co./Adjusters International, did the insurance company recognize that they would not be able to take unfair advantage of our position. You were successful in negotiating a fair and reasonable settlement which initially seemed impossible.

It was a pleasure working with your team, in particular Chris Glenister and Kenny Taylor who were always professional, positive and goal oriented.

Sincerest Appreciation,



Mike Easton, RMO