

## Industrial Plastic Distribution

Mr. Steve Solomon The Greenspan Company 3600 American River Drive Suite 145 Sacramento, CA 95864 September 7, 2001

I would like to take this opportunity to express my appreciation to Steve Solomon of Greenspan & Co./Adjusters International and to Jim Beneke of Beneke/Adjusters International for their assistance in settling our claim after a devastating fire that destroyed our building and contents in Austin, Texas.

After the fire, our main concern was with the work involved in getting our business up and running again. The additional time needed to prepare and present our losses to the insurance company proved to be impossible.

I believe the satisfactory settlement with our insurance carrier was due solely to the thorough and professional manner in which this claim was handled by your company.

I would recommend your services to anyone that might find themselves in a similar situation.

Thank you for your superior business practices, advise and support that made this ordeal more bearable.

Sincerely

Galen Klokkevold

President