

MAXIMILIAN E. FRIEDMAN

January 4, 1999

TO: Mr. Arnie Abramson  
Greenspan Company

Dear Arnie;

When my home was destroyed by fire, I had to deal with rebuilding the dwelling as well as replacing a lifetime's worth of belongings. Being a business man my entire life, I felt that I could most effectively represent myself to the insurance company and that I was the only one who could really "fight my own battle". Several close friends and family recommended that I not do that. They suggested that I find a professional company to save me the tremendous frustration and aggravation involved and that THE GREENSPAN COMPANY would assist me in recovering what was due me in an area of business in which I did not "know the ropes".

How fortunate I feel to have been represented by the GREENSPAN COMPANY and even more fortunate to have had you, Arnie, fighting for me all along the way. Your expertise and your unrelenting, consistent efforts to collect from the insurance company made this process far, far simpler and my family and I wish to thank you for a job most excellently done.

With kindest regards,



MAXIMILIAN E. FRIEDMAN

550 SOUTH HILL STREET, SUITE 1450

LOS ANGELES, CALIFORNIA 90013

(800) 227-8868 • (213) 624-1431 • FAX (213) 623-1431