



Date: June 11, 2010

RE: SNK Hotel Inc
Days Inn & Suites
Flagstaff, AZ 86004
Fire Damage Claim

Dear Mr. Eich:

I want to thank you and your team at The Greenspan Company / Adjusters International for all the assistance and perseverance in obtaining me my insurance settlement. The effort to achieve resolution to this claim was most appreciated, as I never realized how difficult it would be. I doubt I would even have gotten a settlement by now or even been fully compensated for my loss had I not retained your services. Also, with your great assistance reconstruction went smoothly and was completed in a timely manner.

The Greenspan Company definitely delivered their promise to obtain the best settlement for me, even when my own insurance company did not want to compensate me fairly or wholly for my loss. I would definitely recommend your company's services and utilize you in the future should the need ever arise again. Your hard work and efforts were much appreciated.

Thank you once again for all your assistance and the end results!

Sincerely,

Paul Keshav