



SAN FRANCISCO CIVIC CENTER
655 ELLIS STREET, SAN FRANCISCO, CALIFORNIA 94109 (415) 771-3000

The Greenspan Company
c/o Mr. Randy Goodman
400 Oyster Point Blvd.
So. San Francisco, CA 94080

May 31, 1985

Dear Mr. Goodman:

We would like to take this opportunity to compliment the The Greenspan Company and their staff for a job well done.

Due to the expertise of their adjustment of a fire which occurred in our hotel on March 1st, 1985, we were able to collect an amount which we believe appropriate and eminent from our insurance carrier.

We would be more than happy to recommend The Greenspan Company to any of our colleagues and friends should the chance arise.

Cordially yours,

Chun-Sun Lai
President
CIVIC CENTER TRAVELODGE