



SEAN R. ELSBERND

August 29, 2011

Greenspan Adjusters International
400 Oyster Point Boulevard, Suite 519
South San Francisco, CA 94080

Thank you for the great job on my insurance claim! As you are well aware, a single family home owned by my parents for nearly thirty years was destroyed by a fire well over a year ago. I thought that the insurer would treat us fairly and pay the right amount so we could rebuild the property. Moreover, to compound matters, this fire happened just a few short months after my father had passed away and my mother's health was deteriorating. Relatively quickly in the process I realized that the insurance company was going to drag its feet and find ways to reduce the amount owed. Your name came to me from a close referral. I am glad I retained your services to help.

Your tremendous efforts resulted in an amount more than double of what the insurance company initially offered. With your efforts I was able to rebuild the house. Without your efforts, I shudder to think of the result. And, the cost of your services was well worth it. Thanks for your hard work. Rest assured, I wholeheartedly recommend you and your firm. Please feel free to utilize me as a reference for future clients.

Sincerely,

A handwritten signature in black ink, appearing to read "Sean Elsbernd", written over a large, stylized flourish.

Sean Elsbernd
Supervisor – District 7