



Coachella Valley Rescue Mission

January 5, 2010

Bruce Tiebert
Greenspan Adjusters International
400 Oyster Point Blvd #519
S San Francisco, CA 94080

Re: CVRM Fire 3.11.09

On behalf of Jim Aspegren, Coachella Valley Rescue Mission Board and myself, we would like to extend our appreciation for your work in settling the claim for our March 11th fire. This was a difficult time that was made easier with your services, intervention and oversight.

We appreciate you and your team working with us to provide maximum coverage with our insurance carrier. Communication with your team was excellent and they helped accumulate appropriate records and explain the claim procedures clearly.

Sincerely,

A handwritten signature in black ink that reads 'Darla Burkett'. The signature is written in a cursive, flowing style.

Darla Burkett
Executive Director
760.578.4759 cell
760.347.3512 x 222 office
dburkett@cvm.org
www.cvm.org