

# ARTE DE MEXICO

1000 Chestnut Street, Burbank, CA 91506-1623

May 10, 1999

Mr. Robb Greenspan, SPPA, Principal  
The Greenspan Co./Adjusters International  
16542 Ventura Boulevard, Suite 200  
Encino, CA 91436

Dear Robb:

Thank you for your assistance with our claims against our insurance company from the fire that occurred to our showroom facilities on June 1, 1997. Although Arte de Mexico dealt with the insurance company initially, we felt that it was in our best interest to have your expertise on our side on the Business Interruption portion of this claim. There were several complicated issues on this claim, but with the help of Elaine Hui and yourself with the Business Interruption, it was concluded to our satisfaction.

I hope not to need your services in the future (no fires) however, if a major claim should occur, we will definitely be thinking of you. I would be pleased to recommend your services to anyone suffering a loss in the future.

Thank you very much.

Sincerely,



Jerry Stoffers, President  
Arte de Mexico

JS:bb