



Am Ko Fixtures & Seating Co., Inc.

5833 S. AVALON BLVD. L.A., CA 90003  
TEL. (323) 234-0388 / FAX (323) 234-1130

APRIL 26, 2000

MR. ARNIE ABRAMSON, SPPA  
THE GREENSPAN COMPANY/ADJUSTERS INTERNATIONAL  
16542 VENTURA BLVD. #200  
ENCINO, CA. 91436

RE:OUR FIRE 8-22-98

DEAR ARNIE:

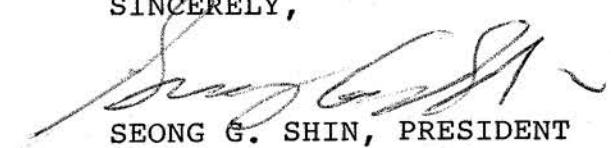
I HAVE BEEN MEANING TO WRITE THIS LETTER MONTHS AGO BUT IT GOT LOST IN THE SHUFFLE WHEN WE RELOCATED OUR BUSINESS TO OUR PRESENT LOCATION.

WHEN WE HAD A FIRE AT OUR BUSINESS, WE WERE OVERWHELMED AND DID NOT KNOW HOW TO GO ABOUT PRESENTING OUR CLAIM TO THE INSURANCE COMPANY.

WE WERE APPROCHED BY SUSY KIM OF YOUR COMPANY AND KNEW WE SHOULD LET YOU HANDLE OUR FIRE CLAIM. AS IT TURNS OUT, WE DID THE RIGHT THING. THE RESULTS YOU GOT FOR US WERE BEYOND OUR IMAGINATION. WE CANNOT THANK YOU ENOUGH.

IF, IN THE FUTURE, YOU NEED A REFERENCE, PLEASE CALL ME UP AT (323)234-0388. AGAIN, THANKS FOR A JOB WELL DONE.

SINCERELY,



SEONG G. SHIN, PRESIDENT  
AM-KO FIXTURES & SEATING COMPANY, INC.