



La Perla Tapatia

**Fine Mexican
Products**

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(209) 669-2500 Fax (209) 669-2929**

The Greenspan Company
Heritage Office Park
11875 Dublin Blvd. Ste. D179
Dublin, Ca. 94568

I would like to extend our tremendous appreciation to a Fabulous and Remarkable Team, The Greenspan Company/Adjusters International. We were in total shock when we were notified by city officials that the roof of our building had collapsed. We didn't know where to begin, and on top of that we had to respond to public safety officials, residential complaints, our own insurance adjuster, engineers and contractors, in an extremely short period of time to make decisions, because, the entire building was a complete hazard. With time being a constraint, the building, a hazard in collapse stage, and the uncertainty of coverage for our claim, it was a devastating and overwhelming situation.

A gentleman named Mike Brunn, from Andreini & Company met with me regarding GL insurance; I shared with him our experience. He immediately recommended, The Greenspan Co./Adjusters International, public adjusters. I was a bit uncertain, at the beginning. Then I met with Gordon and immediately I knew that I was in the hands of professionals that had the experience, knowledge, and capacity of handling our claim, and obtaining reimbursement for this loss.

As soon as the Greenspan assembled their team, and began their investigations, it was evident that we shared the same priorities, interests, securities, and vision...a successful claim! We don't have enough words to express, the dedication, determination, techniques, and the experience they set forth for us. We avoided litigation, additional stress, and left everything in the hands of competent and skilled professionals. Within 2 weeks we began to see remarkable results in the advancement of our claim, shortly after tremendous hard work, investigations, research, reports, and meetings we obtained confirmation of settlement partial settlement. The value that Greenspan Co./Adjusters International has, can't be labeled with a dollar sign, they're value is far beyond that!!

We finally received our settlement, and nothing could've been possible without their reliable and extremely valuable help!

We hope that a casualty like this never happens to us again, but if it does, it's great to know that The Greenspan Co./ Adjusters International is here to help us!

Best Wishes,

A handwritten signature in black ink, appearing to read "Manuel Villa", written in a cursive style.

Manuel E. Villa-President

Bertha Villa-Vice-President

Miriam E. Flores-Administrative Assistant