

Joyce Ann Burton
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May 26, 2009

Greenspan Company / Adjusters International
3620 American River Drive, Suite #260
Sacramento, CA 95864

To whom it may concern:

I would like to just take a moment to thank everyone at Greenspan for their hard work and support on my behalf. After the fire that completely destroyed our home, you took a heavy load and a lot of worry off of our backs. Your professional and courteous attitudes, expert knowledge, and patience in handling my specific issues were very important to me during that very challenging time.

I would especially like to thank Daniel Solomon, Sherry, and Allison Hunt who, during the course of their jobs, took on the difficult task of dealing with people who were both tiring and uncooperative. Your ability to take on such an enormous task without complaining and still greet and treat us like we were family meant more than you can possibly know.

I thank God everyday for putting you in my path when I needed you most. I know it wasn't easy but you all did a marvelous job. I appreciate you more than words can say and recommend you highly to anyone needing representation, help, or even questions answered when trying to deal with insurance companies after disasters whether natural or personal.

God Bless you and your families in all of your endeavors. You are the best.

Gratefully yours,

A handwritten signature in cursive script that reads "Joyce Ann Burton". The signature is written in dark ink and is positioned above the printed name.

Joyce Ann Burton