



313 Lincoln Street  
Old Towne Roseville  
Roseville, CA 95678

*Olson Financial Services*  
Comprehensive Financial & Insurance Services

(916) 781-3261  
1-800-350-2004  
Fax (916) 782-7501

May 18, 1995

Mr. Frank Candido  
The Greenspan Co.  
720 Howe Ave., #106  
Sacramento, Ca., 95825

Re: Flood of January 10, 1995

Dear Frank,

Please accept my sincere thanks for the help that you and Steve Solomon gave me recently when my home flooded in Roseville. Never having been flooded before I didn't know the best way to settle the claim. With all the confusion and havoc in the neighborhood I was certainly glad to have some professional assistance.

It came to my attention months later when I found the sums that my neighbors had settled with their insurance companies for that you had, in fact, saved me much more than your fee. My settlement was considerably higher than the average settlements in the neighborhood. I would certainly recommend The Greenspan Co. to anyone that is trying to settle a claim with an insurance company. The time and money I saved was well worth your services.

Thanks again.

Best regards,

A handwritten signature in cursive script that reads "J. Rand Olson".

J. Rand Olson