ROBERT REINER Beverly Hills, California 90210

October 4, 1984

Mr. William V. Greenspan The Greenspan Company 3550 Wilshire Boulevard Los Angeles, California 90010

Dear Mr. Greenspan:

You have my deep appreciation for the professional and expeditious manner in which you and your staff handled the complicated matter of the fire loss on my home.

Thank you for bringing this matter to a satisfactory conclusion.

Warmest regards.

Sincerely,

Rob Reiner

RR/kk