

Top Bargain Center
18252 Sherman Way
Reseda, CA 91335
818-996-9516

April 8, 2001

Arnie Abramson
The Greenspan Company
16542 Ventura Bl. # 200
Encino, CA 91436

Dear Arnie:

This letter is to express our appreciation for a job well done in processing our claim.

When fire hit our store in Reseda we were so disappointed that we thought of closing business. But you handled every step of the claim process with great professionalism.

While you were dealing with the insurance company we were able to continue our business in a new location.

You reduced the pain an headache of this claim greatly and we want to thank you for a job well done. Please feel free to contact me if you need reference for your future clients.

Sincerely,



Sherry Safaradi