

SAN FERNANDO VALLEY HEART GROUP

A. Medical Corporation

ALAN SHIENER, M.D., F.A.C.C.

J. NATHAN RUBIN, M.D., F.A.C.C.

DAVID GERARD ALIABADI, M.D.

4955 Van Nuys Blvd. Suite 415

Sherman Oaks, CA. 91403

Telephone : (818) 501-5686

SEPTEMBER 20, 2002

ATTENTION ARNIE ABRAMSON
THE GREENSPAN COMPANY/
ADJUSTERS INTERNATIONAL
16542 VENTURA BLVD., SUITE 200
ENCINO, CALIFORNIA 91436-2092

RE: CLAIM NO.: 75-M301-097
DATE OF LOSS : APRIL 7, 2002

DEAR MR. ABRAMSON;

NOW THAT THE CLAIM OF OUR WATER LOSS OF APRIL 7, 2002 HAS BEEN SETTLED WITH STATE FARM. I WISH TO EXTEND MY PERSONAL GRATITUDE FOR THE PROFESSIONAL EXPEDIENT ASSISTANCE YOU AND YOUR COMPANY PLAYED IN PROCURING SETTLEMENT OF OUR CLAIM. I FEEL ASSURED THAT WITHOUT YOUR INTERVENTION THAT IT WOULD HAVE NOT BEEN SETTLED AS SUBITANEOUSLY AND THE REIMBURSEMENT WOULD NOT HAVE BEEN AS CONCOMITANT WITH OUR LOSS.

SINCERELY,



WARRE HILLENBACH
OFFICE MANAGER