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To Whom It May Concern:

On the 10<sup>th</sup> of February 2001 our house was totally destroyed by fire. This was the first fire that year, taking out 45 homes, with almost no warning. We had 15 minutes to vacate the house or die in the flames.

We had just completed a cosmetic remodel of the house two days before the fire.

Initially our contact with our insurance company was great, a check, placement in a motel, and unfortunately at taped interview, the day after the fire.

As time went on the insurance company authorized a "scope" of the house, and a clearing of the lot. This was done without bids, and was billed to us as part of our insurance. Later we found that the charges were higher than they should have been.

We became more and more uncomfortable with our dealings with the insurance company, as they began to make statements about voided parts of our policy.

We were Leary of talking to anyone, besides our lawyer, but reluctantly agreed to meet with agents from the Greenspan International Company.

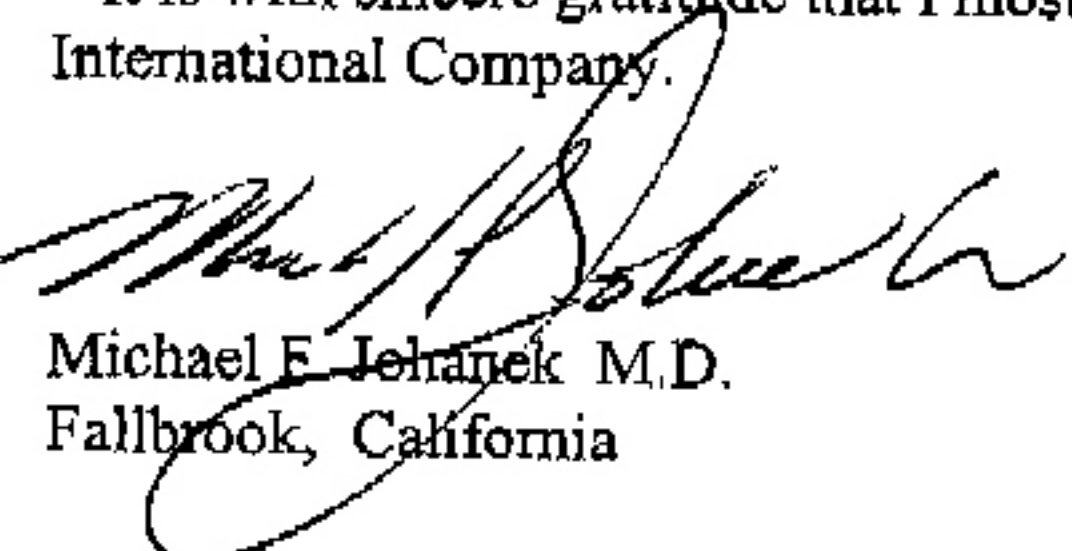
This single meeting changed everything. We were introduced to people who did a new "scope" on our property, this time reflecting more of the homes real value, a personal property inventory specialist worked with us to develop a true picture of what he had lost.

In addition, as our insurance company began to become more and more difficult to deal with, our personal Greenspan agent Mr. Richard Tanitsky, acting as our advocate resolving disputes and continuing problems with insurance agents.

With the help of Greenspan, we obtained the full value of our policy to its limits. At least a hundred thousand more than we would have obtained on our own.

The relief and peace of mind obtained by turning over this battle to experts made any expense worthwhile.

It is with sincere gratitude that I most highly recommend the services of the Greenspan International Company.



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