



October 28, 2013

Gordon Scott, President
The Greenspan Co./Adjusters International
400 Oyster Point Boulevard
South San Francisco, CA 94080

Dear Mr. Scott,

In April 2011, our dental office and building was affected by a 3 alarm fire and resulted in having our business shut down. With the unexpected closure of our business, the devastation of our building, and the daunting task to rebuild, we did not know where to even pick up the pieces. Thankfully, we were introduced to Greenspan and have had the pleasure of working with Paul Migdal and Chris Glenister on our situation.

As dentists, we do not know the first thing about insurance adjusters and insurance companies in general. Paul and Chris were definitely a great support and helped us to accomplish rebuilding our office and business.

Both Paul and Chris were responsive to our emails and phone calls. There was never a time when we felt like we were 'chasing them'. We also felt as if our case was a top priority to them; and we really appreciated the level of professionalism they used.

Sincerely,

A handwritten signature in blue ink that reads "Glenn Belen, DDS".

Glenn Belen, DDS

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