

**Si Greitzer, Earthquake Recovery Chairman  
Oakwood Condominium Home Owners Association  
4700 Natick Avenue  
Sherman Oaks, CA 91403**

September 15, 1995

Mr. Arnie Abramson, SPPA  
The Greenspan Company  
3600 Wilshire Boulevard #300  
Los Angeles, CA 90010

Re: Earthquake Loss 1-17-94  
Oakwood Condominium HOA  
Insurance Company: State Farm

Dear Arnie:

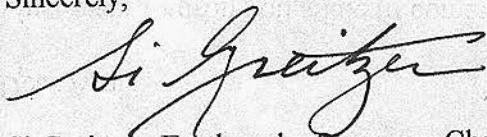
I just want to drop you a line to commend you and The Greenspan Company for a job well done. I want to extend additional appreciation to Ken Elkman and James Feller of your company as well.

The three of you "took the bull by the horns" and got us organized and took charge of putting our claim together for the tremendous damage we suffered during the earthquake.

We are especially thankful for your untiring ability to stand up to the State Farm people who were trying to force-feed us a settlement that was not in keeping with what you and we thought was a fair settlement offer.

As you know, we are back in the building now and it all came out OK. We couldn't have done it without you guys. Thanks again.

Sincerely,



Si Greitzer, Earthquake Recovery Chairman