

Sara Sherman Drapkin
1131 - 12th Street Apt. 101
Santa Monica, California
90403-5455

April 24, 2002

Mr. Arnie Abramson
Greenspan Co./Adjusters International
16542 Ventura Boulevard - Suite 200
Encino, CA. 91436-2092

Dear Mr. Abramson,

All of the Home Owners at the Monica Villas #1 Home Owners Association want to thank you so much for the excellent job you did representing us to our insurance company.

We appreciate all your efforts; especially that you were always available to us, you kept in touch, so that we always knew what was going on, and, most of all, we appreciate the excellent result.

You are extraordinary,

Gratefully,

Sara Sherman Drapkin

Sara Sherman Drapkin,

President
Monica Villas #1
Home Owners Association
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