



Sunnyoaks Shell

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Auto Care
24 Hour Gas

July 25, 2005

Brian Molineaux
The Greenspan Co.
2 North 2nd Street
Suite 1215
San Jose, CA 95113

Dear Brian,

We wish to express our sincere appreciation for the manner in which you expedited our fire loss of February 21, 2005. You did an excellent job in settling our insurance claim. We could not have handled this properly without your expertise.

As you know, this was a very traumatic situation. However, you were recommended by a prior client of yours whom we have business associations with and we were very comfortable in having you take over the burden of the claim.

It was particular helpful to us allowing your company to deal with the situation better by having someone as concerned and knowledgeable as yourself in our corner.

We feel our loss was minimized due to your expert handling and being our liaison between the insurance company representative and ourselves.

We are convinced that the right choice was made in using your company and would not hesitate to recommend your services to anyone in need of them. Your fee was well worth the amount and we were very pleased with the outcome and settlement your firm obtained.

Thank you again for all of your help.

Sincerely,

Patrick Bellamy
Sunnyoaks Shell