

SCOTT I. BASSIN  
ATTORNEY AT LAW  
3616 LAWTON STREET  
SAN FRANCISCO, CALIF. 94122

FAX. (415) 753-0381  
TELEPHONE: (415) 753-5245

October 23, 1989

William Greenspan  
The Greenspan Company  
400 Oyster Point Blvd.  
South San Francisco, California 940980

Re: Public Adjustment Services

Dear Bill:

I am writing this letter to show my appreciation for the highly competent and professional services that the Greenspan Company has provided to me in the adjustment of my fire claim.

Although I originally felt that as an attorney I could handle negotiating the claim process myself, the bulk of the work connected with this claim did not come in negotiating with the insurance carrier, but in the compilation of the scope of the damages to the property.

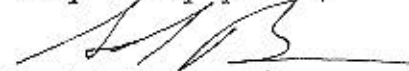
The services you provided were well worth your fees and I will certainly use you in the future for both myself and for adjustment of my client's insurance claims.

Your familiarity with fire adjustment and the persons and companies who are active locally with fire adjustment and repair facilitated a swift settlement of the claim and prompt commencement of repair work.

I am certain that the value of time I would have lost adjusting this claim without your assistance would have exceeded the fee I paid to you.

Thank you for your assistance, I look forward to working with you in the future should the need arise.

Very truly yours,



Scott I. Bassin

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