

**KEEPERS®**  
INTERNATIONAL

November 23, 1994

Susan E. Tussing  
THE GREENSPAN COMPANY  
3600 Wilshire Blvd., Suite 300  
Los Angeles, CA 90010

Dear Sue,

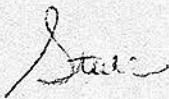
I just wanted to drop you a note and let you know how pleased we are with the wonderful job that you and your staff have done for us in our October 21, 1993 theft loss.

Not only are we pleased with the financial results, but I also want to commend you on the professional way that you conducted the investigation and subsequent negotiation. You kept us informed every step of the way. You periodically requested information of us but we never felt put upon in any way. It was very comfortable to know that someone with your expertise was conducting this matter while we tended to our day-to-day business challenges.

Again, I just want to thank you for your kind help and support. I would be happy to give your organization a glowing endorsement to any prospective client you might wish me to speak with, should the need arise.

Have a great Holiday season.

Warmest Regards,



Steele Davidoff  
President

/sd

cc: Sid Levine

Richard Greenberg **KEEPERS INTERNATIONAL**

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