

**MYRNE MADONNA**

Dear Mr Greenspan -

It was great to meet you.  
Now, I must tell you I wish  
we could have had you  
handling our claim several  
months ago. you are a very  
sharp business man and we  
really appreciate your real  
interest in our Eric Case.

It is very gratifying to work  
with a Specialist that Cares!!

Thank so much - Now we  
can anticipate the future so  
the case will be closed soon

Sincerely,  
Myrne Madonna

## MEMO

FROM

**Hammett's**

Women's Apparel

1700 McHENRY AVE., NO. 80  
MODESTO, CA 95350  
PHONE (209) 524-5221Mr. Bill Greenman  
400 Oyster Point Blvd #319  
O. San Francisco, CA 94080

SUBJECT

Hi

DATE

5/20/06

MESSAGE:

you did it !!! We feel so lucky you came on our case to help us settle our claim.

You are a "True Business Man" that stays on the job and gets it done.

Without "you" I wonder how long it would have gone on with all the excuses - ???

Thank you for your timely efforts. We really appreciate your attention. We feel

you settled our claim the best possible - you are a Great man. As you see how you

Sincerely,

Troy Mason

SIGNED

HaterisToo! -