

March 12, 2013

Ron Young  
400 Cortez Road  
Arcadia, CA 91007

Dear Ms. Bivens,

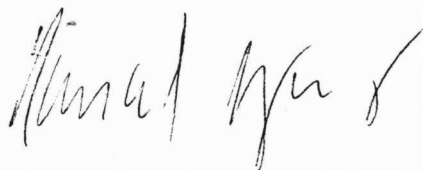
As a property owner in San Francisco, The Greenspan Adjusters International assisted me on my first loss with great success. Fast forward a few years later, I suffered another loss at a different location. Immediately, I knew I had to hire the great team at The Greenspan Adjusters International. Based on the fantastic result on my first claim, it was clear The Greenspan Adjusters International would be representing me on my new loss.

This time around, KC Cullum and Clay Gibson handled my claim. They met with my insurance adjuster and guaranteed I got a fair settlement on the fire damages to my building. Clay made sure I received full payment for my loss of rents and negotiated a favorable period of restoration for me.

I would highly recommend KC Cullum, Clay Gibson and The Greenspan Adjusters International team to any property owner as they have been professional, timely and produced excellent financial results.

Sincerely,

Ron Young

A handwritten signature in cursive script, appearing to read "Ron Young", written in dark ink.