

Yorck von Wrockem

6960 River Rd  
Olympic Valley, Calif  
96146

Squaw Valley, November 6, 2001

Mr. Steve Solomon  
The Greenspan Co./Adjusters International  
8950 Cal Center Drive, Suite 255  
Sacramento, Ca  
95826

Dear Mr. Solomon:

I am not very good at writing letters, that's one of the reasons why I was glad that you and Bill Burns helped me so much with all the paper war. I would have never been able to tackle it by myself, especially during this most devastating period of my life. Furthermore and most importantly, you, Mr. Solomon, gave me courage and strength and showed compassion in my helpless and depressed state. The entire disaster seemed to me like a horrible terror attack...my life's work turned overnight into a pile of rubble.

I consider you a true friend. You are a thorough professional and a caring human being that kept me afloat...and instilled confidence in me; in spite of opposition!

I also want to thank the entire Greenspan crew in San Francisco and Sacramento for their kindness and wonderful service. I am, sincerely yours,

