

April 6, 2015

Kenny Taylor, AIC
Greenspan Adjusters International
5000 Hopyard Rd., Suite 302
Pleasanton, CA 94588

RE: Stevenson Street Partners

Dear Mr. Taylor,

We'd like to thank you and your team for all of the hard work that performed on our behalf following the fire to our commercial building in San Francisco. The fire damage sustained to our building was devastating. The tenants could not continue their operations and it was apparent there would be a number of obstacles standing in the way of rebuilding. We realized that we did not have the capabilities to deal with the insurance company on our own. It was obvious from the outset that the insurance company was not interested in what was best for us. They were only interested in paying as little as possible.

We are confident that without yourself, Gary Johnson and Jim Warren we would not have recovered as much as we did. Jim was able to accurately identify the deficiencies in the insurance company's building estimate which resulted in an additional payment of more than \$150,000. The additional payment was roughly 30% more than what Nationwide originally offered. Your expert negotiating abilities and persistent follow up assured the claim would be settled for a fair amount.

Thank you for your efforts in bringing about a successful conclusion to our claim. We are forever grateful for a job well done and endorse The Greenspan Co. / Adjusters International without reservation!

Sincerely,

Stevenson Street Partners



Dave Kimmel
Partner